VOCABULARY



6.1 Phrases with take 6A 11 p48





take responsibility for sth say that you are responsible for something that has happened: I take full responsibility for the accident.

take sb for granted expect that somebody will always be there and never show them any special attention or care: My children take me for granted - I never get a word of thanks. take sth out on sb make someone suffer because you are tired or angry: Just because you're angry with your boss, don't take it out on me.

take sth at face value accept something for what it appears to be rather than studying it more closely: I took the offer at face value without checking the details.

take the time to do sth spend enough time to do something well or carefully: She took the time to talk to everyone in the room.

take an interest in show an interest in something or someone: She took an interest in his work.

take notice of sb/sth pay attention to somebody or something and let them influence you (usually used in the negative with any, no, etc.): I asked him to be quiet, but he didn't take any notice. take sides support one person or group against another in an argument: My mother never takes sides when my brother and I argue.

take advantage /əd'va:ntid3/ of sb treat somebody badly or unfairly in order to get something from them: Joe always uses your car - I think he's taking advantage of you.

take sth/sb seriously consider a person or a situation important: Don't take what he said too seriously.

not take no for an answer not allow someone to refuse what you have offered: It's clear she doesn't want to go out with him, but he just won't take no for an answer.

 We can also take something for granted: In this country we take clean water for granted.

6.2 Compound adjectives describing

character 6B 1 p50

Strong-willed people are determined to behave in a particular way, even if other people disagree with them. (P = positive) Self-conscious / self'kpn(əs/ people are shy and easily embarrassed because they think that everybody is looking at them and judging them. (N = negative)

Laid-back people are relaxed and appear not to be worried about anything. (P)

Open-minded people are happy to accept ideas and ways of life that are different from their own. (P)

Self-centred people are only interested in themselves and their own activities. (N)

Narrow-minded people don't want to accept new ideas or opinions that are different from their own. (N)

Easy-going people aren't easily upset, worried or annoyed by problems or other people's actions. (P)

Big-headed people think they are more important or cleverer than they really are. (N)

Bad-tempered people are often annoyed, angry or impatient. (N) Absent-minded people tend to forget things. (N)

Level-headed people are calm and able to make sensible decisions in difficult situations. (P)

Self-assured people have confidence in their own abilities. (P)

 Notice these opposites: strong-willed ≠ weak-willed; narrow-minded≠open-minded; bad-tempered≠good-tempered (or even-tempered).

6.3 Back referencing 6C 3 p53

- When we speak or write, we often use words like them. where, one, etc. to refer back to people, places or things that we have mentioned earlier.
- Look at the article 'You're labelled!' on p52. Notice what words/phrases 1-20 refer to.
- 1 the first → designer
- 2 that → clothes
- 3 this → sewing labels in clothes
- 4 Before then → the late 19th century
- 5 whose → anonymous dressmakers
- 6 where → France
- 7 those → designers
- 8 their → international high street shops
- 9 Some → people
- 10 there → outside H&M, London
- 11 at the time → when people were camping
- 12 It → an article in The Economist
- 13 which → research from Tilburg University
- 14 such → labelled clothes
- 15 another → polo shirt
- 16 the third → polo shirt
- 17 one → video
- 18 it → shirt
- 19 their → humans
- 20 so → faking status

TIPS

We use it to refer back to a specific thing:

A Where's my mobile phone? B Sorry, I haven't seen it.

• We use one to refer back to 'one of many':

A Can I borrow your mobile phone? B Sorry, I haven't got one.

• We often use at that time to refer back to a period of time: I lived in Brazil in the eighties. At that time I wasn't married.

6.1 Uses of verb+ing 6A 3 p48

We use verb+ing ...

- a after prepositions: Before reading ...
- **b** after certain verbs + object: It's absolutely normal for commuters to spend years travelling on the same train.
- c as part of a continuous verb form: I was genuinely laughing out loud.
- d after certain verbs: We also avoid talking about money.
- e after despite or in spite of: Despite feeling a little defensive ...
- f as the subject (or part of the subject) of a verb: Talking to strangers on trains just isn't done!
- g in reduced relative clauses: People (who are) standing at a bus stop will often feel a need to break an uncomfortable silence by ...
- h as an adjective: I read this highly entertaining book.

TIPS

- We often use verb+ing after these verbs + object hear, see, watch, feel, imagine, stop, love, like, don't mind, dislike, hate: I often hear her playing the piano.
- We can also use verb+ing as a noun: I usually do the **cooking** and my husband does the **cleaning**.
- We also use verb+ing after these fixed phrases: There's no point (in) ...; It's a waste of time ...; It's (not) worth ...; It's no use ...: There's no point in telling her. She'll just get upset.

6.2 Modal verbs (1); levels of certainty about the future 6B 5 p51

MODAL VERBS

- We often use '// (= will) and won't to show the speaker feels certain about this: It'll cheer the patients up. He won't like it.
- We often use might, could and may to show the speaker thinks this is possible: I might go for something boring like yours. You could go back to blonde. He may like it.

LEVELS OF CERTAINTY ABOUT THE FUTURE

- We use these phrases when we think something will definitely happen:
 be bound to do sth: I'm bound to be a bit nervous when I get there.
 be sure to do sth: You're sure to make a memorable impression on them.
- We use these phrases when we think something will probably happen:
 be likely to do sth: He's likely to have something to say about my hair.
 may well do sth: He may well have to let her.
 I daresay: I daresay I'll go for something less bright.
- We use these phrases to say that we think something probably won't happen:

be unlikely to do sth: He's unlikely to find someone to replace her.

I don't suppose: I don't suppose Beatrice will care what Laurie thinks.

I doubt if: I doubt if he'll let her work in reception looking like that.

I shouldn't think: I shouldn't think he'll care.

We use this phrase when we think something definitely won't happen:
 I can't imagine: I can't imagine Laurie will approve.

+ infinitive	+ subject + will + infinitive
be bound to	I daresay
be sure to	I don't suppose
be likely to	I doubt if
may well	I shouldn't think
be unlikely to	I can't imagine

TIPS

- We can also use these phrases to talk about present situations or states: He's bound to be home by now. She's unlikely to be awake at this time. I don't suppose you know where my wallet is.
- We can also say I'm sure (that) + clause: I'm sure (that) he'll be here on time.

REAL WORLD

6.1 Polite interruptions

6D 2 p54

ASKING FOR PERMISSION TO INTERRUPT

Sorry to bother you, but have you got a minute? Is this a good time?
Sorry to disturb you.
I was wondering if I could see you for a moment.
Are you busy?

Can I have a word?

REFUSING PERMISSION TO INTERRUPT

Sorry (Tina), this isn't a good time. I'm really up against it at the moment. I'm afraid I'm a bit tied up just now. I'm rather pushed for time right now. I'm really rather busy right now.

TIPS

- If we are refused permission, we often say:
 Don't worry, it's not important/it can wait/it's not urgent/I'll catch you later/some other time.
 When would be a good time/a better time/more convenient?
- When we want to give permission to the person interrupting us, we often say: Yes, of course. What can I do for you? How can I help? What's the problem? or What's up? (informal).



VOCABULARY

DVD-ROM 7

7.1 State verbs 7A 11 p56

suit acceptable for a particular person or situation: We have holidays to suit everyone.

respect have a good opinion of somebody because of their character or their ideas: I respect my boss because he's very honest. envy /'envi/ wish that you had somebody else's abilities, lifestyle, possessions, etc.: I envy people who can make friends easily. involve include someone or something in something: My job involves visiting customers abroad.

seem appear to be true: *Jim seems to be enjoying the party.* **trust** believe that somebody is honest and will not cheat you or harm you: *I trust my daughter completely.*

doubt (that) /daut/ think that something may not be true: I doubt I'll ever see him again.

recognise know somebody or something because you have seen or heard them before: I hadn't seen Louise for 20 years, but we recognised each other immediately.

deserve have earned something because of your good or bad actions or behaviour: After all that hard work, you deserve a holiday. suspect think or believe that something is true or probable: We suspected that an employee was stealing from the company. realise understand a situation, sometimes suddenly: He realised that he'd left his wallet at home.

TIPS

- Deserve is often followed by the infinitive with to: He deserves to be promoted.
- Involve is often followed by verb+ing: My course involves doing a lot of research.
- Doubt is often followed by if/whether: I doubt if/whether she'll come.
- Respect, trust and envy are also uncountable nouns.
- We don't usually use state verbs in continuous verb forms.

7.2 Business and trade 7B 6 p59

noun for a person	noun for a thing/an idea	adjective
a politician	politics	political
a capitalist	capitalism capital	cåpitalist
an economist	an economy	economic economical
a developer	a developer development	developed developing
an investor	(an) investment	invested
an industrialist	(an) industry	industrial industrialised
a producer	a producer a product production	productive
a manufacturer	a manufacturer	manufactured
an environmentalist	the environment	environmental
a polluter	pollution	polluted

TIP

• Notice the difference between economic and economical: Government ministers met yesterday to discuss economic policy. (= relating to the economy of a country). This car is very economical. (= saves you money).

7.3 Word building (2): prefixes

7C 3 p61

prefix	meaning	examples
pro-	for	pro-democracy, pro-war, pro-government
anti-	against	anti-nuclear, anti-war, anti-government
pre-	before	preview, pre-war
post-	after	postgråduate, post-wår
under-	not enough	undervalued, underqualified, underrated
over-	too much	overestimate, overqualified, overrated
multi-	many	multinational, multicultural, multimillionaire
re-	do something again	redefined, recalculate, redecorate, rebuild
mis-	do something incorrectly	misused, miscalculate, misunderstand
ex-	used to be	ex-vice-president, ex-wife, ex-colleague, ex-smoker
self-	of/by yourself	self-reliant, self-defence, self-discipline
non-	not	non-scientific(ally), non-stop, non-smoker

TIP

• We always use hyphens with *pro-*, *anti-*, *ex-*, *self-* and *non-*. With the other prefixes, it depends on the word.



multimillionaire



miscalculate



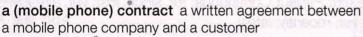
rebuild



non-smoker

VOCABULARY

7.4 On the phone 7D 11 p62



pay-as-you-go a system where you pay money in advance to your mobile phone company, which is then used to pay for each call you make

run out of credit use all the money you have on your pay-asyou-go mobile phone so that you can't make any more calls

a (mobile phone) network a system of phone lines or electronic signals that are connected together

get cut off when you lose the connection with the other person during a phone conversation

reception the quality of phone signals that you receive

a ringtone the sound or short piece of music that your mobile phone makes or plays when somebody calls you

voicemail an electronic telephone answering system used by companies and mobile phone users

an answerphone a machine in your home that records phone messages

- a payphone a public telephone
- a landline a phone line that you have in your home
- a smart phone a more advanced mobile phone which works like a mini-computer
- a touch screen phone a phone with a screen you touch to tell the phone's computer what you want to do

predictive text when words are suggested automatically by your mobile phone while you are writing a text message on it

a feature a typical quality or important part of something

TIP

• We can say reception or signal: The reception/signal isn't very good here. I can't get any reception/signal.

GRAMMAR

Simple and continuous aspects; activity and state verbs 7A 5 p57

SIMPLE AND CONTINUOUS ASPECTS

- We use simple verb forms to describe something that is: repeated: I usually find somewhere quiet and just read. completed: I've also called my parents to say goodbye. permanent: Luckily I only live ten minutes away.
- We use continuous verb forms to describe something that is: in progress at a specific point in time: Once I got so involved in the book I was reading that I missed my plane. unfinished: I've been sitting here for nearly five hours. temporary: I'm doing a part-time business management course at the moment.

ACTIVITY AND STATE VERBS

 Activity verbs talk about activities and actions. Typical activity verbs are: play, fly, travel, listen, run, work, sit, study and wait.

- We can use activity verbs in both simple and continuous verb forms: I play tennis every weekend. Carla's playing tennis at the moment.
- State verbs talk about states, feelings and opinions. We don't usually use these verbs in continuous verb forms:
 I want a new car. not I'm wanting a new car.
- Common state verbs:

'be and have' verbs	be have (got) own belong possess exist	
'think and know' verbs	think know believe understand remember forget mean recognise suspect realise doubt imagine suppose	
'like and hate' verbs	like hate love dislike prefer want adore detest wish	
other verbs	hear seem need agree hope weigh contain suit fit respect cost smell consist of deserve involve trust envy include	

VERBS WITH TWO MEANINGS

 Some verbs, such as see, have, think and be, can describe activities and states, but the meaning changes. Look at the different meanings of the verbs in these examples: (pink = activity, blue = state)

I'm supposed to be seeing (= meeting) my first client at 11 a.m., but I see (= with my eyes) the flight's been delayed.

I have (= possess) three kids and I never get time to shop for myself, so I'm having (= experiencing) a great time today.

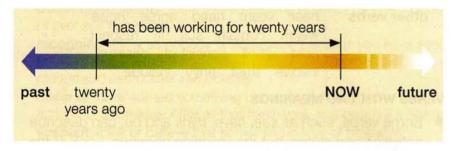
I'm also thinking of (= considering) buying a camera, but I think (= have an opinion) they might be cheaper online.

My youngest is (= permanent characteristic) usually very good, but he's being (= behaving) very difficult today.

Present Perfect Simple and Present Perfect Continuous 7B 3 p59

- We use the Present Perfect to talk about things that connect the past and the present.
- We often use the Present Perfect Simple:
 - a for states that started in the past and continue in the present: Even Chinese people I've known for years are amazed at how fast things have changed.
 - b for experiences in our lives up to now: *I've visited many modern cities*.
 - c for completed actions that happened recently, but we don't say exactly when: I've just got back from my bike ride and I'm in my hotel room.
 - d with superlatives: Shanghai is one of the most spectacular cities I've ever seen in my life.
 - e to talk about change: The city authorities have become more and more concerned about pollution.

- We often use the Present Perfect Continuous:
 - a for longer actions that started in the past and continue in the present: Liu Zhang has been working in Shanghai for twenty years.
 - b for longer actions that have recently finished, but have a result in the present: Today I've been cycling around the Pudong area of the city, and I'm both exhausted and exhilarated by the experience.
 - c for actions that happened repeatedly in the past and still happen in the present: I've been coming to China for nearly 25 years.
- Look at this sentence and the diagram: Liu Zhang has been working in Shanghai for twenty years.



We make the Present Perfect Simple with: subject + have/'ve or has/'s + past participle.

> I've known Rob for about ten years. He hasn't called me since Friday. What have you done today?

 We make the Present Perfect Continuous with: subject + have/'ve or has/'s + been + verb+ing.

> We've been living here since 2010. She hasn't been working very hard. Who have you been talking to?

SIMPLE OR CONTINUOUS?

- We often use the Present Perfect Simple to say that we have completed something or that something has been completed: I've done my homework. (the homework is finished now).
- We often use the Present Perfect Simple with verbs that describe short actions (break, start, find, lose, buy, stop, finish, etc.): I've broken my glasses. not I've been breaking my glasses.
- We often use the Present Perfect Continuous to emphasise the action we've been doing: I've been doing my homework. (we don't know if the homework is finished or not).
- We often use the Present Perfect Continuous with verbs that describe longer actions (learn, study, rain, try, play, read, wait, etc.): I've been learning English for six years.
- With work and live, both forms are possible: My sister's worked/been working here for ages. She's lived/been living in London since 2011.

TIPS

- We often use these words with the Present Perfect Simple and Present Perfect Continuous: for, since, just, yet, already, still, ever, never, recently, lately.
- We also use the Present Perfect Simple with *this week/month*, etc. and *this morning/evening*, etc. if it is still that time of day.
- We can't use the Present Perfect with words/phrases that talk about a finished time period (*last year*, *in 1992*, *a week ago*, etc.).

HOW LONG? OR HOW MANY?

- We usually use the Present Perfect Continuous to talk about how long something has been happening: My company has been building skyscrapers here since 1993.
 - To make questions for this meaning, we use *How long*: How long has your company been building skyscrapers here?
- We usually use the Present Perfect Simple to talk about how many things have been completed: This year we've built five new apartment blocks.

To make questions for this meaning, we use *How many* (+ noun): *How many new apartment blocks have you built this year?*

TIP

• For state verbs we must use the Present Perfect Simple with How long: How long have you had your car? not How long have you been having your car?

REAL WORLD

7.1 Problems on the phone 7D

TALKING ABOUT PHONE PROBLEMS

There's a bit of a delay on the line.
Sorry, you're breaking up a bit.
I didn't catch all of that.
I'm just about to run out of credit.
Sorry, it's a bad line.
You'll have to speak up a bit.
The reception isn't very good here.
Sorry, I didn't get any of that.
I keep losing you.
Sorry, we got cut off.
I think my phone's about to die.

ASKING PEOPLE TO CALL YOU BACK

Shall I call you back on (the hotel's) landline? Would you like me to phone you back? Do you want me to give you a ring later?

TIP

• Break up = lose part of the signal; speak up = speak louder.

DVD-ROM 8

VOCABULARY

8.1

Dealing with money

8A 🚺 p6

invest money in something	≠	spend money on something
be in credit	≠	be overdrawn
get into debt	≠	get out of debt
buy/get something on credit	≠	pay cash for something
get a loan	≠	repay a loan
have a good credit rating	≠	have a bad credit rating
get a high interest rate	≠	get a low interest rate
have a current account	≠	have a savings account
be well off	≠	be short (of money)
take/get money out of an account	≠	put money into an account



invest (money) in sth put money in a bank account, business, etc. in order to make more money

be in credit have money in your bank account be overdrawn /əuvəˈdrɔːn/ when you have spent more money than is in your bank account debt /det/ money which is owed to another person or organisation

buy/get sth on credit a way of buying something now and paying for it in the future a loan /ləun/ an amount of money that is borrowed, often from a bank, which must be paid back in the future

a credit rating a measure of somebody's ability to pay back money, based on their financial history an interest rate the amount of money charged by a bank, credit card company, etc. for borrowing money, or the amount of money you earn when you keep your money in a bank account a current account a bank account that you can get money from at any time

a savings account a bank account which earns a good rate of interest well off having a lot of money

TIPS

- We can also say be in debt: Lorna's terrible with money she's always in debt.
- In more formal situations we often use withdraw money (= take money out of your account) and deposit money (= put money into your account): I'd like to withdraw £100. I deposited £100 into your account yesterday.

8.2 Phrasal verbs (3): money 8B 🚺 p66

pay sb/sth back or pay back sb/sth pay somebody the money that you owe them: Can I borrow £10? I'll pay you/it back tomorrow.

pay sth off or pay off sth pay back money that you owe on a loan, etc.: I've finally paid off my student loan.

a mortgage / mɔ:gɪdʒ/ the amount of money you borrow from a bank or a similar organisation in order to buy a house: We've got a £250,000 mortgage.

take sth out or take out sth arrange to get a loan, mortgage, etc. from a bank or other financial company: We took out a loan to buy a car.

go down become lower in price, value, amount, etc.: Prices have gone down.

come to sth be a total amount when some numbers are added together: The house repairs came to about £1,000.

put sth down (on sth) or put down sth (on sth) pay part of the cost of something and promise to pay the rest later: I've put £10,000 down on a new flat.

a deposit an amount of money that is given in advance as part of a total payment for something: I'll leave a £500 deposit and pay the rest next week. come into sth receive money or property from a relative who has died: Rosie came into a lot of money when her aunt died.

take sth off or take off sth reduce the price of something by a particular amount: The shop took £50 off the table because it was damaged.

save up (for sth) keep money so that you can buy something in the future: She's saving up for a new bike.

rip sb off or rip off sb cheat somebody by making them pay too much money for something: £8 for an ice cream? He's ripping people off.

TID

• Rip somebody off is an informal verb. The noun is a rip-off.





save up for something

rip somebody off

8.3 Synonyms 8C 3 p68

 We often use synonyms to avoid repeating words or phrases when we are speaking or writing.

work out	figure out
exact	precise
problem	dilemma
appropriate	acceptable
compulsory	obligatory
certainly	definitely
insulted	offended
chase	pursue
discover	find out
simply	just

simple	straightforward
especially	particularly
usually	generally
normal	customary
strange	odd
watch	observe
extra	additional
differ	våry
difficult	complicated
for example	such as

8.1 Wishes (1); I hope ... ; It's time ... 8A 4 p64

WISHES IN THE PRESENT

- We often use I wish ... to talk about imaginary situations in the present or the future. This is often used to talk about the opposite to what is true or real: I wish I had my own car. (I don't have my own car, but I would like to).
- We use wish + Past Simple to make wishes about states: I wish I knew where she was.
- We use wish + Past Continuous to make wishes about actions in progress now or to refer to a future event:
 I really wish you were coming to the gig. (= the gig is in the future).
 I wish it weren't raining. (= it's raining now).
- We use wish + could + infinitive to make wishes about abilities or possibilities: I just wish we could get a recording contract.
- We use wish + would + infinitive to make wishes about things other people, organisations, etc. do that we would like to change. This is often used to show annoyance or impatience about things that are outside our control: I wish you'd stop talking about that accident.
- We can't use wish + would + infinitive to talk about ourselves: I wish I had a job. not I wish I would have a job.

TIPS

- We can say I wish ... or If only ... : I wish we could get a recording contract. = If only we could get a recording contract.
- We often use the second conditional to give reasons for wishes: If I didn't have to go to work, I'd help you. (see GRAMMAR 3.1)
- We can say I wish I/he/she/it was ... or I wish I/he/she/it were ...: I wish I was/were a few years younger.

I HOPE ...

- We use I hope ... to talk about things that we want to happen in the future: I hope she comes home.
- I hope ... is followed by a clause (subject + verb + ...): I hope they enjoy themselves.
- Compare these sentences:

I hope she comes home. The speaker thinks she might come home. This is a real possibility.

I wish she'd come home. The speaker doesn't think she will come home. This is an imaginary situation.

TIPS

- I hope ... is often followed by will + infinitive: I hope he'll understand.
- We also use I hope ... to talk about the past: I hope you didn't tell Terry what happened.

IT'S TIME ...

- We often use It's (about) time + subject + Past Simple when
 we are being critical or we want to show that we are annoyed or
 frustrated that something hasn't happened yet: It's time you learnt
 how to cook for yourself, Dad.
 - We use about to add emphasis: It's about time you stood on your own two feet.
- We use It's time + infinitive with to to say that something should happen now: It's time to go.

8.2 Wishes (2); should have 8B 5 p67

- We often use wish + Past Perfect Simple to make wishes about the past. These wishes are used to express regret and are often the opposite of what really happened: I wish I hadn't taken five at the same time. (Anna took five dogs out and they fought. She regrets it now.)
- We can also use should/shouldn't have + past participle to talk about regrets in the past: I shouldn't have worried about anything. (Lucy did worry. She regrets that.)

TIPS

- We can also use the third conditional for regrets: If I'd known about this before, I'd have done it years ago. (see GRAMMAR 3.2 >)
- We can use *I wish* ... or *If only* ... to make wishes about the past: *I wish I'd been there*. = *If only I'd been there*.

REAL WORLD

8.1 Apologising 8D 3 p70

APOLOGISING

I'm sorry that this is such short notice.
I'm really sorry. I'm afraid (I forgot to collect your dry cleaning).
I'm sorry about (last Saturday).

I'm sorry for (not being more sympathetic).

GIVING REASONS FOR YOUR ACTIONS OR BEING SELF-CRITICAL

I didn't realise (it was today).

I had no idea (the other actor would be this late).

I thought (you knew each other) for some reason.

I didn't mean to (hit you).

I shouldn't have (lost my temper).

I can't believe (I shouted at you).

RESPONDING TO AN APOLOGY

Don't worry about it.
No need to apologise.
Oh, that's alright.
Never mind.

It doesn't matter. Forget about it.

- After I'm sorry (that) we use a clause.
- After I'm sorry about we usually use a noun.
- After I'm sorry for we usually use verb+ing.

TIP

• Notice the difference between *I didn't mean it*. (I didn't mean something that I said) and *I didn't mean to*. (I didn't mean to do something that I did).

DVD-ROM 9

VOCABULARY

9.1 The cinema 9A 11 p72

release make available for people to see or buy: The film was released in the US months before it was released in the UK.

a critic a type of journalist who gives his/her opinion about something, particularly films, books, plays, etc.: My brother's the theatre critic for 'The Times'.

a rave review an article in a newspaper, magazine or online written by a critic who thinks a new film, book, play, etc. is excellent: Her latest film got rave reviews.

subtitled /'sʌbˌtaɪtəld/ when a film or a TV programme has a printed translation of what the actors are saying at the bottom of the screen: Most foreign films in the UK are subtitled.

dubbed /dʌbd/ when the voices you hear in a film or TV programme are actors speaking in a different language, not the original actors: Most American TV programmes in my country are dubbed.

a remake a film that has the same story, and often the same title, as one that was made earlier: Have you seen the remake of Hitchcock's 'Psycho'?

a sequel /'si:kwəl/ a film, book, etc. that continues the story of an earlier one: 'Godfather II' is probably the greatest sequel ever made.

be set in take place in a particular place or period of time: The film is set in New York in the 1930s.

special effects pieces of action in a film, TV programme, etc. that are created by using special equipment or on a computer: 'Avatar' has the most amazing special effects I've ever seen.

a cast all the actors and actresses in a film, play or TV programme: The new Kathryn Bigelow film has a fantastic cast.

a plot the story of a film, book, play, etc.: The plot was great but the acting wasn't very good.

a trailer a short extract from a film, TV programme etc. which is used as an advert for that film, TV programme etc.: I saw the trailer for Penélope Cruz's latest film. It looked good.

shoot (a film or TV programme) use a camera to record a film or take a photograph: 'The Lord of the Rings' was shot in New Zealand.

a soundtrack the recorded music from a film, which you can buy as a CD or download: I often listen to the soundtrack of 'Mama Mia' when I'm driving. a costume a set of clothes worn by actors in a film, play, TV drama, etc.: A friend of mine designed

TIPS

• The noun for subtitled is subtitles: Does this DVD have subtitles?

the costumes for that film.

• We can also say that a film is *dubbed* into another language: I couldn't understand a word – the film was dubbed into Chinese.

9.2 Entertainment adjectives 9B 🚹 p74

far-fetched /fa:'fetʃt/ extremely unlikely to be true

predictable happening in a way that you expect, not in an interesting or unusual way

moving having a strong effect on your emotions, usually so that you feel sadness or sympathy

sentimental dealing with emotions such as love and sadness in a way that seems exaggerated and unrealistic

gripping so exciting that it holds your attention completely memorable likely to be remembered because it is very good, enjoyable or unusual

overrated thought to be better than it is (opposite: underrated)
scary /'skeəri/ frightening

weird /wiəd/ strange, unusual, unexpected or unnatural hilarious /hi'leəriəs/ extremely funny

9.3 **Homonyms 9C 6** p77

 Homonyms are words with the same spelling and pronunciation, but different meanings (light, left, right etc.).

state 1 (noun) the mental, emotional or physical condition that somebody or something is in: He's in no state to go to work. He's very ill. **2** (noun) a part of a country: Which US state is Hollywood in?

handle 1 (verb) deal with something: *He can handle most problems on his own.* **2** (noun) a part of an object that is used to hold, carry or move it: *I broke the handle on the window.*

case 1 (noun) a particular example or situation of something:

It was a typical case of food poisoning. 2 (noun) a container for keeping things in: Have you seen my camera case?

point 1 (noun) an idea, opinion or piece of information that is said or written: *That was an interesting point John made.* **2** (noun) a particular time: *At that point I left the meeting.*

last 1 (adjective) to make a strong negative statement about someone or something: He was the last person I wanted to see. 2 (adjective) the most recent or nearest to the present: I went to see Landy's new exhibition last week.



examination 1 (noun) when somebody looks at a person or a thing carefully in order to discover something about him, her or it **2** (noun) a set of medical tests

mind 1 (noun) the part of a person that enables them to think 2 (verb) be unhappy, upset or annoyed if something happens

sense 1 (noun) a general feeling or understanding of something 2 (noun) a clear meaning that is easy to understand

sack 1 (noun) a large bag made of strong material 2 (verb) tell somebody to leave their job, usually because he/she has done something wrong change 1 (countable noun) when something becomes different 2 (uncountable noun) money that is in coins rather than notes

9.1 The passive 9A 4 p72

PASSIVE VERB FORMS

- In a passive sentence the focus is on what happens to somebody or something rather than on who or what does the action: In 2010 Kathryn Bigelow was given an Oscar for best director.
- We often use the passive when we don't know who or what does the action: 55 Oscars were stolen. (We don't know who stole them).
- To make the passive we use: subject + be + past participle.

passive verb form	be	past participle
Present Simple	am/are/is	held
Present Continuous	am/are/is being	shown
Past Simple	was/were	given
Past Continuous	was/were being	driven
Present Perfect Simple	have/has been	broadcast
Past Perfect Simple	had been	nominated
be going to	am/are/is going to be	awarded

TIP

• In passive sentences we can use 'by + the agent' to say who or what does the action. We only include the agent when it is important or unusual information: 52 of the Oscars were found in some rubbish by a man called Willie Fulgear.

OTHER PASSIVE STRUCTURES

- After certain verbs (e.g. enjoy) we use being + past participle: Everyone enjoys being told they are good at what they do.
- After certain verbs (e.g. want) we use to be + past participle:
 Most of us want to be rewarded in some way.
- After prepositions we use being + past participle: Every actor dreams of being nominated for an Oscar.
- After the first/second/last (+ noun) we use to be + past participle:
 The first Academy Awards ceremony to be televised was in 1953.
- After have to and used to we use be + past participle:
 The ceremony had to be postponed in 1938 because of a flood.
 Newspapers used to be given the winners' names in advance.
- After modal verbs we use be + past participle: The names wouldn't be published until afterwards.

TIP

• We can use all modal verbs (can, must, will, could, might, etc.) in passive verb forms: He can't be trusted.

9.2 as, like, such as, so, such 9B 3 p75

AS, LIKE, SUCH AS

- We use like + clause to say that things happen in a similar way:
 Peter Harris was great, like he always is.
- We use like + noun (or pronoun) to say that something is similar to something else: It really was more like a bad dream.
- We use as + noun to say that somebody has a particular job: I quite like James Pearson as a critic.

- We use such as or like to introduce examples: Critics such as James Pearson loved it. Even though it has actors in it like Peter Harris and Maddy Benson?
- We also use as + noun to say what something is used for: And they just had these boxes on the stage which were used as train compartments.

TIP

• We can also use as + clause to say that things happen in a similar way: Peter Harris was great, as he usually is.

SO, SUCH

- We use so and such to give nouns, adjectives and adverbs more emphasis.
- We use so + adjective: The plot was so far-fetched.
- We use such (+ adjective) + noun: It had such a good cast.
- We use so + much or many + noun: I can't understand why it's getting so much attention. So many critics loved it.

TIP

• With so and such we often use '(that) + clause' to say what the consequence is: The play was so slow (that) I actually fell asleep.

REAL WORLD

9.1 Making and responding to suggestions 9D 3 p78

ASKING IF THE PERSON IS FREE

Are you doing anything (this evening)? Have you got anything on (this Saturday)? What are you up to (on Sunday)?

MAKING A SUGGESTION

I thought we could give (that new club) a try.
I wouldn't mind (going to that). How about you?
Do you feel like (going for an Indian meal)?
Do you fancy (going to hear them play)?

POLITELY REFUSING A SUGGESTION

I'm sorry, but I don't feel up to (going to a club). Some other time, perhaps. I'd rather give (that) a miss, if you don't mind.

SAYING YOU HAVE NO PREFERENCE

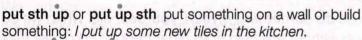
I'm easy. Whatever you like.
I really don't mind. It's up to you.
I'm not bothered either way.
It's all the same to me.

- Wouldn't mind, feel like, fancy and feel up to are followed by verb+ing, a noun or a pronoun: I wouldn't mind going to that.
- I'd rather is followed by the infinitive: I'd rather give that a miss, if you don't mind.

DVD-ROM 10

VOCABULARY

a battery a light bulb a lock a tile a burglar alarm a duvet /du:ver/ a leak a roof tyres /taɪəz/ oil a boiler



put sth in or put in sth put a piece of equipment into your home so that it is ready to use: Bill's putting in some new lighting in the kitchen.

fix repair something that is broken or not working properly: When are you going to fix the roof?

decorate make the inside of a building more attractive by painting the walls, putting up wallpaper, etc.: *I'm going to decorate the bathroom next*.

replace get something new to put in the place of something that has been broken, stolen, etc.: *I think it's time to replace the boiler, it's over 15 years old*.

dry-clean clean clothes with chemicals instead of water: *This skirt needs to be dry-cleaned.*

service examine a car, boiler, etc. and fix it if necessary: *My boiler is serviced every year.*

TIPS

- The singular of shelves is a shelf.
- Leak is also a verb: Oh no! The roof is leaking!
- We can say fix, repair or mend: I'll fix/repair/mend the roof.
- DIY /di:aɪ'waɪ/ = do it yourself (making or repairing things yourself instead of buying them or paying somebody else to do them): My husband is very good at DIY.
- Service is also a noun: When did your car last have a service?

10.2 Adjectives for views and behaviour 10B 11 p82



fair it is right to do or say something: It's fair to say we often criticise young people. (opposite: unfair)

biased unfairly preferring one person or group of people over another: *Many articles written about young people are extremely biased.*

threatening when you believe someone is going to harm you: Public transport employees often have to deal with threatening behaviour.

abusive using rude and offensive words: They have to deal with abusive language from young people.

resentful feel angry and upset because you think something is unfair: No wonder young people feel resentful when all they get is bad press.

reasonable fair and sensible: It's reasonable to be suspicious when groups of young people gather together. (opposite: unreasonable)

disciplined obeying rules which control your behaviour: Young people with a very disciplined home-life are less likely to get into trouble.

prejudiced /predzudist/ having an unfair and unreasonable dislike of someone or something: Many adults are prejudiced against young people and don't give them a chance.

unruly difficult to control: Teachers are often unable to control unruly behaviour in class.

objective based on facts rather than feelings or beliefs: The media isn't objective when it reports about the youth of today.

10.3 Compound nouns and adjectives 10C 2 p84



a (nervous) breakdown a period of mental illness: In a crisis a woman isn't more likely to have a breakdown than a man. self-obsessed (adj) only interested in yourself and your own activities: He's so self-obsessed, he only ever talks about

an attention span a period of time in which you can be interested in something: Men generally have a shorter attention span than women.

good-humoured (adj) friendly or in a good mood: *Men tend to be more good-humoured*.

widespread (adj) existing or happening in many places: The widespread belief that women talk more than men is in fact true.

a drawback a disadvantage or the negative part of a situation: One of the drawbacks of working in a hotel is the unsocial hours. high-powered (adj) having a very important and powerful job: Anne was a high-powered accountant in the city.

a daydream pleasant thoughts you have when you're awake and you forget what you're doing: Women do a lot of daydreaming.

downhearted (adj) unhappy and lacking in hope, especially because of a disappointment or failure: Women are more subject to feeling depressed and downhearted than men.

VOCABULARY

TIPS

- Compound nouns are usually written as one word or two words: a workplace, attention span, etc.
- Compound adjectives are usually spelt with hyphens: self-obsessed, good-humoured, etc.

STRESS ON COMPOUND NOUNS AND ADJECTIVES

- The stress on compound nouns is fixed. It is usually on the first word <u>unless</u> the compound word is an adjective + noun when it is usually on the second word: attention span, drawback, sitting room, house hunting but central heating
- The stress on compound adjectives can sometimes change, depending on whether they come before a noun or not: He's self-obsessed. He's a very self-obsessed person. Her job is very high-powered. She's got a high-powered job in the city.

GRAMMAR

10.1 have/get something done, get somebody to do something, do something yourself 10A 4 p81

HAVE/GET SOMETHING DONE

 We use have/get something done when we pay somebody else to do a job: We usually have the decorating done professionally. I still get my car serviced at the local garage.

TIP

• Get something done is usually more informal than have something done.

POSITIVE

- We make the **positive** form of have/get something done with:
 subject + have or get + something + past participle.
- We can use have or get in any verb form, for example: Present Continuous: Now I'm having the kitchen painted. Present Perfect Simple: I've had lots of things done recently. Past Simple: There was a leak in the bathroom so I got that fixed.

Past Perfect Simple: *I'd* never had my washing machine serviced before.

will + infinitive: I'll get the glass replaced sometime this week.

NEGATIVES AND QUESTIONS

 We make the negative and question forms of have/get something done by using the correct form of have or get.
 Look at these examples:

Rick doesn't have his car serviced regularly.

not Rick hasn't his car serviced regularly.

Does Rick have his car serviced regularly?

not Has Rick his car serviced regularly?

Jason didn't have his bathroom painted last week.

Did Jason have his bathroom painted last week?

Charlotte isn't getting her boiler replaced.

Is Charlotte getting her boiler replaced?

GET SOMEBODY TO DO SOMETHING

• We use get somebody to do something when we ask somebody that we know to do the job. If it's a friend or family member, we probably don't pay them: I get my husband to do most things round the house.

POSITIVE

- We make the **positive** form of get somebody to do something with: subject + get + somebody + infinitive with to + something
- We can use have or get in any verb form, for example:
 Past Simple: I got my dad to teach me how to do things.
 be going to: I'm going to get a friend to come and help.

NEGATIVES AND QUESTIONS

 We make the negative and question forms of get somebody to do something by using the correct form of get:

I didn't get anyone to help me.

Are you going to get somebody to fix it?

TIP

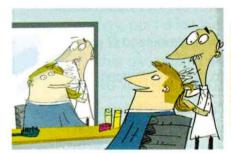
• We can also say pay somebody to do something: I usually pay somebody to do the garden.

DO SOMETHING YOURSELF

- We use do something myself, yourself, etc. when we do
 the job without any help from other people: I do most things
 round the house myself.
- The reflexive pronouns are: myself, yourself, himself, herself, itself, ourselves, yourselves, themselves.

TIP

• We often use reflexive pronouns to emphasise that we do something instead of somebody else doing something for us: I actually put some shelves up myself last weekend.



He's having his hair cut.



She's decorating the kitchen herself.

10.2 Quantifiers 10B 3 p83

DIFFERENCES IN MEANING

- Both of and either of refer to two things or people: I've got two sons and both of them have been stopped from entering shops.
- Everyone, every, any of, anyone, all of and anything refer to more than two things or people: Nowadays, everyone is talking negatively about 'the youth of today'.
- Each can refer to two or more things or people: I've read two articles on the subject recently, and each article suggests And each time I see biased reporting
- No one, neither of, none of and no refer to a zero quantity:
 No one is safe from their abuse.
- Neither of refers to two things or people: Neither of them has a record of unruly behaviour.
- No one, none of and no refer to more than two things or people: None of their friends do.

DIFFERENCES IN FORM

- Every and each are followed by a singular countable noun: Every TV programme on the subject
- Both of, neither of and either of are followed by the, my, etc. + a plural countable noun, or the pronouns you, us or them:
 I don't think either of my sons deserve such negative treatment.
- We can also use both of, neither of and either of + us/you/ them: Both of them have been stopped from entering shops.
- Any of, all of and none of are often followed by the, my, etc. + a plural countable noun: All of the young people I know
- No is always followed by a plural, singular or uncountable noun: No TV programmes report that. There's no electricity.
- We can also use any of, all of, all and none of with uncountable nouns: Don't touch any of the food.
- Everyone, every, no one, each and anything are followed by a singular verb form: No one is safe from their abuse.
- All of, both of, neither of, either of and none of are followed by a plural verb form: All of my sons' friends are polite.

WHEN TO USE OF

- We must use of with any, both, either, neither and all when they are followed by a pronoun: I spoke to both of them. not I spoke to both them.
- We can leave out of with any, both, either, neither and all when they are followed by (the, my, etc.) + a plural countable noun: Both (the) places were lovely. or Both of the places were lovely. not Both of places were lovely.

EVERY OR EACH?

- We use every when we think of people or things as part of a group: Every employee has an ID card. (= all the people).
- We use *each* when we think of people or things **separately**: Check each person's ID. (= check their IDs one by one).
- We usually use every for a large number and each for a small number: I've been to every country in Europe.
 They have three children and each one has green eyes.

ALL OR ALL (OF)?

- We use all + a plural countable noun to refer to a group in general: All young people have problems.
- We use all (of) my, the, etc. + plural countable noun to refer to a specific group: But all (of) the young people I know are polite.

EITHER (OF), NEITHER (OF), NONE OF AND NO

- We can use either of in positive and negative sentences: Either of these places are fine. I don't like either of them.
- We must use a singular noun after either and neither without of: Neither match was very good. not Neither matches was very good.
- We can use a singular verb form after either of, neither of and none of: Neither of his parents has visited him this month.
- We must use a positive verb form after neither (of), none of and no: None of my friends have a car. not None of my friends doesn't have a car.

ANY, ANYTHING, ANYONE, ETC.

- We usually use any (of), anything, anyone, etc. with negative verb forms: I haven't got any money. They didn't do anything.
- We can also use any (of), anything, anyone, etc. with a positive verb form to mean 'it doesn't matter which': Read any of the articles (= it doesn't matter which article) written today on the subject and anyone (= it doesn't matter who) can see that young people

REAL WORLD

10.1 Adding emphasis 10D 3 p86

Look at these common patterns for introductory phrases that add emphasis:

The thing One thing What	1	(don't) like love hate admire	about	is
--------------------------------	---	--	-------	----

The thing I don't like about this house is there aren't enough places to store things.

One thing I love about you is you always laugh at my jokes. What I like about the house is it's cosy.

The thing that One thing that What	amazes annoys worries upsets	me about	is
--	---------------------------------------	----------	----

The thing that amazes me about your mother is she still can't read a map.

One thing that annoys me about you is you never give me time to look at a map.

What worries me about the lack of storage space is I have to leave all my stuff around everywhere.

TIP

• We can also say What irritates/bothers me about ... is ...: What irritates me about her is she's always late.

VOCABULARY



Work collocations 11A 11 p88

make a living do sth for a living work freelance be made redundant be out of work

have a lot of work on be on the go get down to work work on an interesting project give a talk



make a living earn the money that you need to live freelance doing work for several different companies rather than for just one company

be made redundant lose your job because your employer doesn't need you any more

be out of work be unemployed

have a lot of work on have a lot of work that you need to do

be on the go be very busy and active get down to sth finally start doing something that needs a lot of attention

a project /'prodzekt/ a piece of work which is completed over a period of time

TIPS

- We can say make a living or earn a living.
- We usually use do something for a living in questions: What does your brother do for a living?
- We can give a talk, give a lecture or give a presentation.

11.2 Business collocations 11B 11 p90

close a branch take over a company go out of business make a profit or a loss expand the business go into business with somebody do business with somebody set up a new company go bankrupt import products from another country export products to another country run a chain of restaurants



a branch a shop, office, etc. that is part of a larger company

take sth over or take over sth to get control of a company, business, etc.

go out of business stop doing business because your company has been unsuccessful

a profit money that you make when doing business (opposite: a loss)

expand become larger in size, number or amount go into business with sb start a business with somebody set sth up or set up sth formally start a new business, company, system, etc.

go bankrupt become unable to pay your debts import buy or bring in products from another country (opposite: export)

a chain a number of shops, hotels, restaurants, etc. owned or managed by the same person or company

11.3 Verb patterns (2): reporting verbs

11C 3 p93

mention explain point out admit claim agree promise recommend insist suggest	+ that + clause
agree offer promise threaten refuse claim	+ (not) + infinitive with to
remind advise persuade warn invite	+ object + (not) + infinitive with to
deny recommend suggest admit	+ verb+ing
apologise (for) insist (on)	+ preposition + (not) + verb+ing
blame (sb for) accuse (sb of)	+ object + preposition + (not) + verb+ing

Rob mentioned that the profits were up 20% last month.

He agreed to run the shop on his own for the first year.

I reminded him to sort out the staff wages.

He denied doing anything wrong.

He apologised for not telling me sooner.

He blamed me for not letting him hire enough staff.

TIPS

- The reporting verbs in **blue** in the table show the form of the verbs in **blue** in Mike's email on p92.
- The reporting verbs in bold in the table have more than one verb pattern.
- Deny has a negative meaning. We say He denied stealing the money. not He denied not stealing the money.



point out tell somebody some information, often because you think they have forgotten it or don't know it

claim say something is true, even though you can't prove it and other people might not believe it

deny /dr'nar/ say that something is not true, usually because somebody has said that you've done something wrong insist say repeatedly that something is true or that you want something to happen, often when other people disagree with you blame say that somebody is responsible for something bad that has happened

accuse say that somebody has done something wrong

11.4 Advertising 11D 11 p94



advertising the business of trying to persuade people to buy products or services

publicity the attention somebody or something gets from appearing in newspapers, on TV, etc.

a slogan a short, memorable phrase used in advertising a logo a design or symbol used to advertise something

an advertising campaign /kæm'peɪn/ a series of advertisements for a particular product or service

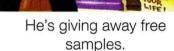
an advertising budget /'bʌdʒɪt/ the amount of money available to spend on an advertising campaign

the press all the newspapers and magazines in a particular country the media /'mi:dɪə/ all the organisations that provide information to the public (newspapers, TV stations, etc.)

a leaflet a piece of paper that advertises something or gives you information

a free sample a small amount of a product that is given away free design /dr'zaɪn/ make or draw plans for a new product, building, etc. launch /lɔ:ntʃ/ make a new product, book, etc. available for the first time viral marketing product promotion that relies on customers telling other people about the product through their social networks billboard a large sign in a public place used for advertising something





TIP

• We can say an advertisement, an advert or an ad.

GRAMMAR

Describing future events; Future Perfect 11A 3 p88

DESCRIBING FUTURE EVENTS

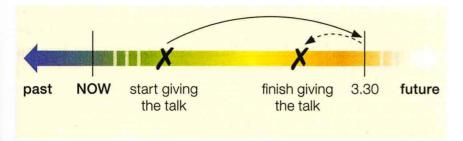
- We use the Present Continuous to talk about an arrangement in the future: I'm having lunch with my boss tomorrow.
 We make the Present Continuous with: subject + am/are/is + verb+ing.
- We use the Future Continuous to talk about something that will be in progress at a point in time in the future: Sorry, I'll be interviewing people for our graduate trainee programme then.
 We make the Future Continuous with:
 subject + 'II (= will) + be + verb+ing (see GRAMMAR 5.2).
- We can use will be in the middle of something to describe an action that will be in progress at a point of time in the future:
 I'll be in the middle of a meeting at four.
- We can use will be on my, his, etc. way to somewhere to say that a person will be travelling at a point of time in the future:
 I'll be on my way to Southampton at eleven.

TIP

• We can also use be in the middle of something and be on my, his, etc. way to somewhere to talk about the present: I can't talk now, I'm in the middle of cooking.

FUTURE PERFECT

- We use the Future Perfect to talk about something that will be completed before a certain time in the future: I'll have arrived by lunchtime. (= some time before lunchtime).
- Look at this sentence and the diagram: I'll have finished giving the talk by three thirty.



POSITIVE AND NEGATIVE

 We make the positive and negative forms of the Future Perfect with: subject + will or 'll/won't + have + past participle.

I'll have done it by midday.

I won't have done it by ten o'clock.

QUESTIONS

We make questions in the Future Perfect with: (question word) + will + subject + have + past participle. What time will you have finished?

TIPS

- We often use by with the Future Perfect to mean 'before this time': I'll have left the office by six o'clock.
- We also use by the time + clause, by this time next week, month, etc. and by the end of the day, week, etc. with the Future Perfect: Hurry up! The film will have started by the time we get there.

Reported speech 11B 4 p91

REPORTED SENTENCES

MIKE → DAISY

 Look at these pairs of sentences. Notice the way the second speaker reports what the first speaker said.

MIKE → DAISY "I have something interesting to tell you."

DAISY → MIKE "You said that you had something

interesting to tell me."

ROB → MIKE "I'm planning to set up my own business."

"Rob told me that **he was planning** to set up his own business."

ROB → MIKE "I've been looking for a good

location since August."

MIKE → DAISY "He said he'd been looking for a

good location since August."

We usually change the verb form in reported speech.

verb form in direct speech	verb form in reported speech
Present Simple I have an idea.	Past Simple He said he had an idea.
Present Continuous I'm leaving.	Past Continuous He said he was leaving.
Present Perfect Simple I've done it.	Past Perfect Simple He said he'd done it.
Present Perfect Continuous I've been working.	Past Perfect Continuous He said he'd been working.
Past Simple I woke up late.	Past Perfect Simple He said he'd woken up late.
Past Continuous I was sleeping.	Past Perfect Continuous He said he'd been sleeping.
Past Perfect Simple I'd seen it before.	no change possible He said he'd seen it before.
Past Perfect Continuous I'd been waiting.	no change possible He said he'd been waiting.
am/is/are going to I'm going to do it.	was/were going to He said he was going to do it.
will I'll call them.	would He said he'd call them.
<i>can</i> I can do it.	could He said he could do it.
<i>must</i> I must go.	had to He said he had to go.

TIPS

- The modal verbs *could*, *should*, *would*, *might* and *ought to* don't change in reported speech.
- Say doesn't have an object: I said (that) not I said her (that). Tell must have an object: I told him (that) not I told (that).
- The Past Simple doesn't have to change to the Past Perfect Simple. It can stay in the Past Simple.
- We don't have to change the verb form if the reported sentence is about something general or is still in the future: "I've got a car."
- → He said he's got a car. "I'm going to Africa next year." → She said she's going to Africa next year.
- We sometimes change time expressions in reported speech: $tomorrow \rightarrow the\ next\ day;\ next\ Monday \rightarrow the\ following\ Monday;$ this week \rightarrow last week; last month \rightarrow the month before, etc.

REPORTED QUESTIONS

 Look at these pairs of sentences. Notice the way the second speaker reports the first speaker's question.

ROB → MIKE	"Do you want to go into business with me?"
MIKE → DAISY	"Rob asked me if I wanted to go into
	business with him."
ROB → MIKE	"Can you come up with the other half?"
MIKE → DAISY	"He wanted to know whether I could come
	up with the other half."
MIKE → ROB	"How long will it take for the business to
	make a profit?"
MIKE → DAISY	"I asked how long it would take for the
	business to make a profit."

We make reported questions with:

(He) asked (me) question word (He) wanted to know if/whether + subject + verb

- In reported questions the word order is the same as in positive sentences: I asked where he was. not I asked where was he.
- We use if or whether when we report questions without a question word.
- We don't use the auxiliaries do, does and did in reported questions: "What do you think?" → He asked me what I thought. not He asked me what I did think.

TIPS

- In reported questions, the changes in verb forms are the same as in reported sentences.
- We can use an object with ask: He asked ... or He asked me

REPORTED IMPERATIVES AND REQUESTS

To report imperatives, we use:
 told + object + (not) + infinitive with to.

ROB → MIKE "Don't talk
MIKE → DAISY "Rob told

"Don't talk to anyone else about it."
"Rob told me not to talk to anyone else

about it."

To report requests, we use:
 asked + object + (not) + infinitive with to.

ROB → MIKE "Can you meet me in Brighton on

Saturday?"

MIKE → DAISY "He asked me to meet him in Brighton

on Saturday."

REAL WORLD

11.1 Discussion language (3) 11D 4 p94

PUTTING FORWARD NEW IDEAS

One thing we could do is (use ...)
I wonder if it'd be a good idea (to have ...)
I know! Why don't we (give ...)?
I've got an idea. How about (giving ...)?

REACTING POSITIVELY TO IDEAS

That sounds like a good idea.
Well, it's worth a try.
Yes, that makes sense.
Yes, that could work.

REACTING NEGATIVELY TO IDEAS

Personally, I'd rather we didn't (use a celebrity). OK, maybe we should avoid (using celebrities). The main problem with (TV ads) is that ... I'm not sure that's such a good idea.

SUMMARISING AND RECAPPING

So what you're saying is that ... Am I right in thinking that ... ? Are you saying that ... ? Can we just go over this again?

VOCABULARY



1211 Colloquial words/phrases 12A 11 p96



What's up? What's the matter/problem?: You look worried. What's up?

stressed out worried and anxious: I'm very stressed out about work.

bug sb annoy or worry somebody: Getting junk mail really

crazy stupid or silly: You must be crazy to leave your job. chuck sth out or chuck out sth throw something away: I've chucked out all my old records.

hang on a sec (= second) wait for a short time: Hang on a sec, I can't find my keys.

pop into somewhere go to a particular place for a short time: She's just popped into the library.

mess sth up or mess up sth do something wrong or badly: I really messed up that exam.

chill out relax: Adela's chilling out in the garden.

telly television: I've just got a new telly.

a quid (plural: quid) a British pound: My jacket only cost twenty guid.

the loo (informal) the toilet: Excuse me, where's the loo? trendy fashionable: He lives in a trendy area of Bristol. a mate a friend: Sally's my best mate.

pretty quite, but not extremely: I thought the film was pretty good. fancy sb find somebody attractive: I really fancy her she's gorgeous.

a guy a man: Who was that guy you were talking to? a hassle something that is annoying because it causes problems or is difficult to do: Changing banks is a hassle.

TIP

 We can also say pop out (= go out) and pop over/round (= go and visit somebody): I'm just popping out. Tom's just popped over to say hello.

12.2 Vague language expressions

12B 1 p98

When we can't or don't want to be precise about a number, size, distance, time etc. we use certain expressions to show what we are saying is not an exact number, time etc.

APPROXIMATELY

somewhere in the region /'ri:dʒən/ of / spend somewhere in the region of €50 a month on train fares.

roughly /rAfli/ It's roughly 25km from home to here.

-odd There were about fifty-odd people at the party.

give or take It takes me an hour to get to work, give or take 10 minutes.

or so I'm going to visit my sister in a week or so.

-ish After class I get home about 8.30ish

around I go to bed around 11p.m.

A LARGE AMOUNT

tons of (informal) I've got tons of work to do.

loads of (informal) Loads of my friends have bikes.

the vast majority of The vast majority of people in my country rent their homes.

a great deal of A great deal of my time is spent answering emails. a huge amount of Some people I know spend a huge amount of money on clothes.

- We can use around and about with age, time or number. She's about/around 30. I'll see you about/around 9 p.m. I've got about/around eight pairs of shoes.
- We can use -odd after age or number but not after time. He's 50-odd. We need 40-odd chairs. not I'll arrive at ten-odd. We usually use -odd with numbers that can be divided by ten.
- We can use -ish with age, time and some adjectives. She's fiftyish. not She's fifty twoish. See you about eightish. She's tallish. He's got reddish hair.
- We can say loads of or a load of. I've got loads of/a load of work to do this evening.

12.3 Idioms 12C 3 p101

 An idiom is an expression (usually informal) which has a meaning that is different from the meanings of the individual words. The words are in a fixed order.

be a far cry from sth be completely different from something keep an eye out for sb/sth watch for somebody or something to appear

take sth with a pinch of salt not believe something to be accurate or true

pull sb's leg tell somebody something that isn't true as a joke be a piece of cake be very easy to do

recharge sb's batteries do something to get new energy and enthusiasm

in the middle of nowhere a long way from any towns, villages or other houses

out of the blue completely unexpectedly

give sb food for thought make you think seriously about a topic

break the ice make people more relaxed in a new situation make sb's day make somebody extremely happy sleep like a log sleep very well without waking





make somebody's day

sleep like a log

12.1 Modal verbs (2): deduction in the present and the past 12A 4 p97

- We often use the modal verbs must, could, might, may and can't to make deductions in the present and the past.
- When we believe something is true, we use *must*.
- When we think something is possibly true, we use could, might or may.
- When we believe something isn't true, we use can't.

TIP

• When we know something is definitely true or is definitely not true, we don't use a modal verb: I had it when I left the café because I called Mum. OK, so you didn't leave it in the café.

DEDUCTIONS IN THE PRESENT

 To make deductions about a state in the present we use: modal verb + infinitive.

It **might be** in the bathroom.

Yeah, of course, but it **must be** switched off.

 To make deductions about something happening now we use: modal verb + be + verb+ing.

But someone might be using it to phone Australia!

DEDUCTIONS IN THE PAST

 To make deductions about a state or a completed action in the past we use: modal verb + have + past participle.

Or someone **could have taken** it from your bag. So you **may have left** it on the table. You **can't have left** it in the bar. That guy in the club **must have stolen** it.

To make deductions about a longer action in the past we use: modal verb + have + been + verb+ing. He might have been waiting for a chance to steal

He **might have been waiting** for a chance to stea my phone.

TIP

• We can also use *couldn't* instead of *can't* to make deductions in the past: *You couldn't have left it in the bar.*



12.2 Modal verbs (3): past forms and related verbs

12B 4 p99

WOULD HAVE, COULD HAVE, SHOULD HAVE

- We use could have + past participle to say something was possible in the past, but didn't happen: They could have decided to leave all their money to their children, but they haven't.
- We use should have + past participle to criticise people's behaviour in the past: Some people felt she should have left at least some of that to her children.
- We use would have + past participle to imagine something in the past that didn't happen: Many people would have reacted differently.

TIPS

- We often use would/could have + past participle as part of a third conditional: If you'd told me about the meal, I would/could have gone. (see GRAMMAR 3.2)
- We also use *should have* + past participle with *I* to talk about regrets: *I should have listened to your advice.* (see GRAMMAR 8.2)

NEEDN'T HAVE, DIDN'T NEED TO

- We use needn't have + past participle to talk about things people did in the past that weren't necessary: She needn't have given it all away. (= she did give it all away, but this wasn't necessary).
- We usually use didn't need + infinitive with to to talk about things people didn't do in the past because they weren't necessary: She decided that her daughters would be alright and she didn't need to leave them her money (= she didn't leave them her money because she thought it wasn't necessary).

TIP

• It is also possible to use *didn't need* + infinitive with *to* to talk about things people did in the past, but weren't necessary. Usually the context makes it clear whether the person did the action or not.

Compare these sentences:

He didn't need to wait for her, so he went straight home. (He didn't wait for her.)

He didn't need to wait for her, but he had nothing better to do. (He waited for her.)

COULD, WAS/WERE ABLE TO

- We usually use could to talk about a general ability in the past:
 My sister could speak three languages before she was ten.
 She could give away millions of pounds every year.
- We usually use was/were able to to talk about ability at one specific time in the past: Due to her vast wealth, Leona Helmsley was able to leave \$12 million to her dog.

TIPS

- We usually use *could* with verbs of the senses (see, hear, etc.): We could see the lake out of our hotel window.
- Was/Were able to is similar in meaning to managed to: Gates was able to/managed to build his business empire.
- In the negative form, couldn't and wasn't able to can both be used in all situations, although couldn't is more common:

 I couldn't find my wallet. = I wasn't able to find my wallet.